

ITS Executive Steering Committee (ITESC)

Agenda and Materials – April 22, 2021



Agenda

Enterprise Texting

- J. Sibenaller, S. Malisch

Major Initiative Next Steps (J. Sibenaller, S. Malisch)

- PeopleGrove Mentoring
- CRM Platform
- Data Integrity/Cleanup
- Information Security

ITESC Governance Review

- S. Malisch

Planning for Future Investments

- S. Malisch

Enterprise Texting - Research

- Research performed via peer schools, Gartner, Capterra & G2
- Step 1 – Constituent Analysis

Text Messaging Solution Analysis		Existing Product				New Product				
		Blackboard	Locus	Slate	Microsoft Teams	EAB Navigate	Twilio	Remind	Signalvine	Mongoose
April 2020										
Constituents	Admitted Students			✓			✓	✓	✓	✓
	Continuing Ugrads	✓	✓		✓	✓	✓	✓	✓	✓
	Continuing Grads & Adults	✓	✓		✓		✓	✓	✓	✓
	Faculty	✓			✓	✓	✓	✓	✓	✓
	Staff	✓			✓		✓	✓	✓	✓
	Alumni and Donors						✓	✓	✓	✓
	Parents						✓	✓	✓	✓
	Communities						✓	✓	✓	✓

Enterprise Texting - Research

Step 2 – Feature Analysis

- One way vs Two Way messaging
- Character Limits per text message
- Integrate with LMS / Slate / PeopleSoft
- Channels Available-Connect with Other Platforms
- Web / Mobile Presence for Admins
- Pre-built Opt-Out Functionality
- Available Analytics
- Time to Implement
- Process for Loading Data
- Staff Involvement
- Contact Management
- Scheduling Text Campaign
- Local / Cloud / In-house built
- Cost

Text Messaging Solution Analysis	Existing Product					New Product			
	Blackboard	Locus	Slate	Microsoft Teams	EAB Navigate	Twilio	Remind	Signalvine	Mongoose
April 2020									
Attributes / Features									
Advantage	Already have established process to load data		Already established Work Flow and have trained staff members.	Already have license to use the product.				Have capability to auto reply to frequently asked questions.	Can deliver text to large number of recipients within hour
Limitations	Only one way messaging	Can use only phone numbers present in Locus. So can text only students. Will take time to understand if customize the functionality	Can use to engage with Prospective students only. Might have performance issue during text campaign with large number of recipients.	Need to Train staff and establish work flow for various departments	Cannot deliver text message to large number of recipients in short time period. Divide recipients into different group and send text message multiple times. Need to Train staff and establish work flow for various departments	Biggest limitation is the performance with large amount of recipients. Will take	Cannot deliver text message to large number of recipients in short time period. Total recipient is limited to 100 for each two way messaging campaign. Biggest limitation is the performance with large amount of recipients. Will take	Targeting towards K-12 schools. Product UI have reference to Districts and Schools which cannot be changed to universities and departments. Need to setup new work flow process for loading data. Need to train Loyola Community and Staff about using the product.	Need to setup new work flow process for loading data. Need to train Loyola Community and Staff about using the product.
Cost	Existing Product	Existing Product	Existing Product	Existing Product	Existing Product	Unknown	\$45,000 for 20,000 students	Alumni will contribute	\$45,750 for 16,000 Student, Faculty and Staff combined.
Channels Available (Connect with Other Platforms)	Text	Text	Text, Email, Automatic voice call	Text	Text / Email / Mobile Push	Text, Email, Automatic Voice call	Text, Text to Email, Voice call	Text	Text
Web / Mobile Presence for Admins	Web	Web	Web / Mobile	Web	Web / Mobile	Unknown	Web / Mobile	Web / Mobile	Web / Mobile
Integrate with LMS / Slate / PeopleSoft	No	No	No	No	Integrate with PeopleSoft	Need to purchase Data through API	Spreadsheet and SFTP	Export data through Spreadsheet, SFTP and API	Export data through Spreadsheet, SFTP and API
Pre-built Opt-Out Functionality	Yes	Need research	Yes	Need research	Yes (All group or no group)	Unknown	Yes	Yes	Yes
One way vs Two Way messaging	One way messaging	One way messaging	Messaging	One way messaging	Messaging	Two way Messaging	Two way Messaging	Two way Messaging	Two way Messaging
Character Limits per text message	Unknown	Unknown	Delivered or Undelivered	Unknown	160 Characters	Unknown	Delivered or Undelivered	Delivered or Undelivered	Delivered or Undelivered
Available Analytics	Delivered or Undelivered	Need research	Two Way Messaging Based on response, can derive more analytics	Need research	Delivered or Undelivered	Unknown	Two Way Messaging Based on response, can derive more analytics	Two Way Messaging Based on response, can derive more analytics	Two Way Messaging Based on response, can derive more analytics
Time to Implement	In place	Need research	In place	In place	available by July 2020	Minimum 2 month	2-4 weeks	3-4 weeks	3-4 weeks
Process for Loading Data	through Web Faculty Report	In place	Lead through Spreadsheet	Unknown	Only through PeopleSoft	Connect through API	Lead through API and Spreadsheet	Lead through API and Spreadsheet	Lead through API and Spreadsheet
Staff Involvement	Need to involve Campus Safety	New Process	Need to involve Enrollment Office	New Process	Need to establish new work flow process	Need to establish new work flow process	Need to establish new work flow process	Need to establish new work flow process	Need to establish new work flow process
Contact Management	User consent Text message to contact assigned to them.	Unknown	User consent Text message to contact assigned to them.	Unknown	User consent Text message to contact assigned to them.	Unknown	User consent Text message to contact assigned to them.	User consent Text message to contact assigned to them.	User consent Text message to contact assigned to them.
Local / Cloud / In-house built	Cloud	Local	Cloud	Cloud	Cloud	Cloud	Cloud	Cloud	Cloud
Scheduling Text Campaign	Yes	Unknown	Yes	Unknown	Yes (Limited)	Unknown	Yes	Yes	Yes

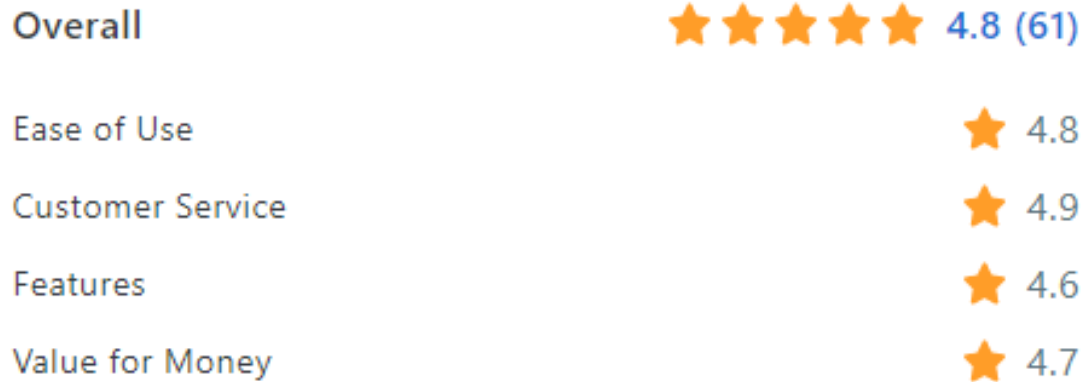
Enterprise Texting - Finalists

Text Messaging Solution Analysis	Finalists	
April 2021	Signal Vine	Cadence-Mongoose
Attributes / Features	Can deliver text to large number recipients within hour	Can deliver text to large number recipients within hour Superior User Interface Dedicated Support/Client Success Person Large Jesuit presence
Advantages		
Prerequisites	Establish a governance model Need to setup new work flow process for loading data Train Loyola Community and Staff about using the product	Establish a governance model Need to setup new work flow process for loading data Train Loyola Community and Staff about using the product
Costs	\$25,000 for 17,000 students, \$14,000 for 17,000 parents, \$13,000 for 50,000 alumni, \$13,000 for 50,000 donors, \$8,900 for 5,000 Employee, \$26,500 for Faculty-Student Classroom texting (3 year pricing) \$1,500 install ~ \$100,000	\$49,600 for Unlimited Use. (3 year pricing) \$1,500 SSO cost waived \$1,199 Install ~ \$50,000
Character Limits per text message	1600 Characters	306 Characters
Channels Available	Text	Text
Web / Mobile Presence for Admins	Web / Mobile	Web / Mobile
Integrate with LMS / Slate / PeopleSoft	Export data through Spreadsheet, SFTP and API	Export data through Spreadsheet, SFTP and API
Pre-built Opt-Out Functionality	Yes	Yes
One way vs Two Way messaging	Two way Messaging	Two way Messaging
Available Analytics	Delivered vs Undelivered Two Way Messaging Based on response, can derive more analytics	Delivered vs Undelivered Two Way Messaging Based on response, can derive more analytics
Time to Implement	3 -4 weeks, can shorten	3 -4 weeks, can shorten
Process for Loading Data	Load through API and Spreadsheet	Load through API and Spreadsheet
Staff Involvement	Need to establish new work flow process	Need to establish new work flow process
Contact Management	User can sent Text messages to contacts assigned to them	User can sent Text messages to contacts assigned to them
Local / Cloud / In-house built	Cloud	Cloud
Scheduling Text Campaign	Yes	Yes

Enterprise Texting - Finalists

Cadence

★ HIGHEST RATED



Likelihood to Recommend ?



Signal Vine



Likelihood to Recommend ?



Enterprise Texting – Cost Modeling

Cadence-Mongoose	3 Year			Investment	6 Year			
	Year 1	Year 2	Year 3		Year 4	Year 5	Year 6	
Enterprise Product/Unlimited Texting	\$49,600	\$49,600	\$49,600		\$51,584	\$51,584	\$51,584	
Installation	\$1,200	\$0	\$0		\$0	\$0	\$0	
Totals	\$50,800	\$49,600	\$49,600	\$150,000	\$51,584	\$51,584	\$51,584	\$304,752
Signal Vine								
	3 Year			Investment				
	Year 1	Year 2	Year 3		Year 4	Year 5	Year 6	
Students	\$25,000	\$25,000	\$25,000		\$26,000	\$26,000	\$26,000	
Parents	\$7,000	\$14,000	\$21,500		\$22,360	\$22,360	\$22,360	
Alumni	\$13,000	\$15,600	\$18,500		\$19,240	\$19,240	\$19,240	
Donors	\$13,000	\$15,600	\$18,500		\$19,240	\$19,240	\$19,240	
Employees	\$5,000	\$8,900	\$8,900		\$9,256	\$9,256	\$9,256	
Faculty-Student Classroom	\$11,000	\$26,500	\$26,500		\$27,560	\$27,560	\$27,560	
Installation	\$1,500	\$0	\$0		\$0	\$0	\$0	
Totals	\$75,500	\$105,600	\$118,900	\$300,000	\$123,656	\$123,656	\$123,656	\$670,968
<i>*years 4-6 assumes a 4% increase, 3 year contract</i>								



Enterprise Texting Recommendation - Cadence

- Key Value Statements for Enterprise Texting
 - **Outreach** - New communication channel for Loyola Constituents.
 - **Responsive** - Preferred communication method for students, up to 90% reply rate.
 - **Enterprise** - Efficiently increase engagement throughout the student lifecycle.
 - **Enrollment** - Stay connected with most interested students and parents through their preferred medium.
 - **Student Success** - Keep students informed, engaged, and on track to achieve their career aspirations.
 - **Advancement** - Maintain personal relationships and increase participation of young alumni. Reach new donor populations.
- Recommendation – [Cadence from Mongoose](#)
 - Funded by existing ITS Capital and Tech Fee

Enterprise Texting - Next Steps

- Seeking Approval from ITESC to move forward
- Establish Governance
 - University Product Owner
 - Oversight Committee for Policy & Process
 - Draft Membership
- Implementation
 - Contract/MSA
 - Prioritization of departments/activities
 - Determine systems integration needs
 - Training of departments/teams
 - Live goal of July/August

Agenda

Enterprise Texting

- J. Sibenaller, S. Malisch

Major Initiative Next Steps (J. Sibenaller, S. Malisch)

- PeopleGrove Mentoring
- CRM Platform
- Data Integrity/Cleanup
- Information Security

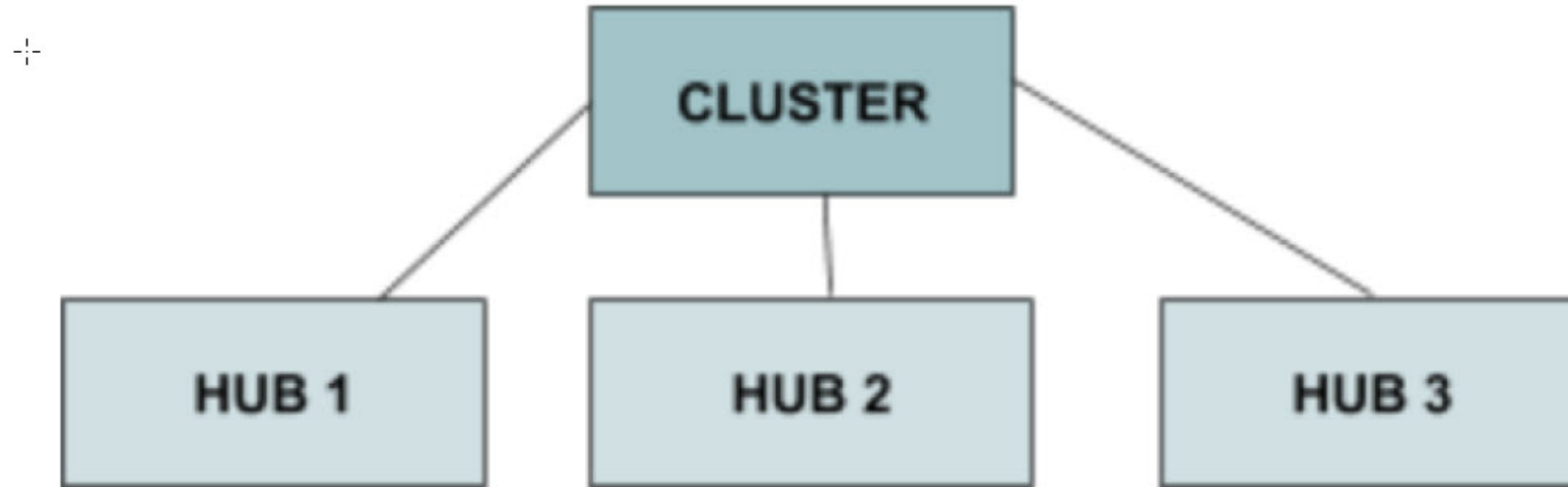
ITESC Governance Review

- S. Malisch

Planning for Future Investments

- S. Malisch

PeopleGrove Configuration: Multi-hubs



Cluster Admin setup includes day to day tasks such as approvals, explore users and emails.

Hub-Admins manage distinct tools and setting specific to their hub including modules such as groups, events, advising, opportunities, discussion.

Multi-hub platforms require **collaboration between all hubs** and also require one team to have ownership of the cluster (site-wide tools).

An organization may choose to adopt a multi-hub solution for various reasons, but often these occur when **multiple departments or colleges want to join the platform**. In these instances the new hubs have discrete use cases, and want an environment that has some autonomy from the main platform.

For example, the School of Nursing wants a platform so a new hub is built onto the platform already utilized by the Alumni Office. The School of Nursing wants to have their own branding, approvals and modules, so their own hub makes sense.

PeopleGrove – Recent Activity and Next Steps

- 3/31/2021: Met with PeopleGrove on Loyola configuration
- 4/16/2021: Met with Gartner to better understand landscape and gotchas
- 4/27/2021: Meet with ITS, Student Development, Advancement, Provost Office

- Establish Working Group
 - Cluster Product Owner and Administrator
 - Hub Owners for Policy & Process, Coordination, School Administration
 - [Establish Roles and Responsibilities](#)

- Implementation
 - Contract/MSA
 - Prioritization of schools
 - Determine systems integration needs
 - Training of departments/teams
 - Live goal TBD

CRM – EDUCAUSE Quick Poll Results

- See excerpts from EDUCAUSE QuickPoll Results_Student Success Technologies – April 2021

Increased investment in CRM platforms signals a change in how higher education is thinking about using this technology. CRMs have not typically been part of the suite of technologies identified as a student success technology, per se, but there may be new opportunities to leverage the capabilities of these systems to develop new tools or reduce redundancies in student success applications.

It takes a village to support student success (technologies). As the importance and scope of student success technologies have increased, the need to cultivate deeper and enduring partnerships with key stakeholders across the institution has intensified. For each of the 12 institutional stakeholders about which we asked, a majority of respondents reported partnering at least sometimes to track and support student success

Common Challenges

Meet the new challenges, same as the old challenges. Four main types of challenges are prominent, all familiar to IT and the domain of student success technologies: technology, data integration, resources, and buy-in/change management.

The technology challenges are related to the deployment of too many student success technologies:

- "We have too many products. Admissions likes one, advising and faculty like a different one, the registrar likes another one, etc. It's too hard and confusing for faculty, staff, and students."
- "Multiple CRMs are in use. One for admissions and another by advising/student success."
- "We have [multiple] colleges, and getting a single process in place is key to success. We also have some colleges with CRM and others without."

CRM – Recent Activity and Next Steps

- 4/29/2021: Meet with Advancement for CRM planning
- 5/6/2021: Internal ITS Planning Meeting
- 5/7/2021: Meet with ITS, School of Nursing, Provost Office for school-based CRM planning

- Determine best next steps
 - Short-term option vs long-term platform

- Implementation - TBD
 - Contract/MSA
 - Prioritization of schools and units
 - Determine systems integration needs
 - Training of departments/teams

Information Security Program Overview

Governance

Cyber Threat
Protection

Incident Response

Data Identification,
Analysis & Forensics

Policies, Procedures
& Guidelines

Risk Assessment
Program

Audit, Compliance &
Regulations

Secure Access

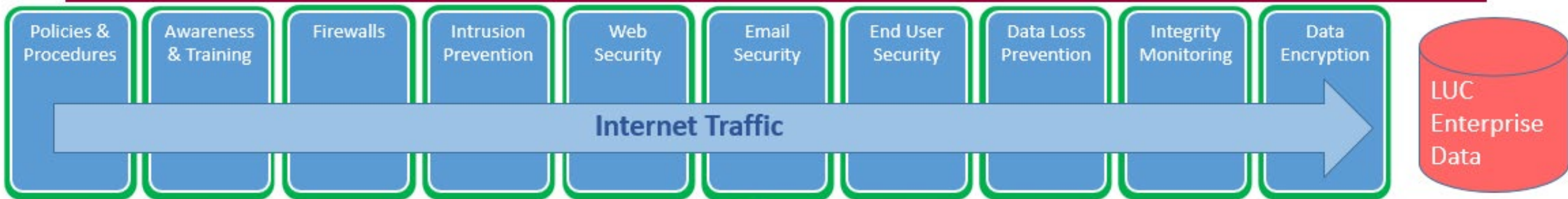
Awareness, Education
& Training

Vulnerability
Assessments

Security Operations
Center

ERP Security Services

Information Security Program Improvement Plan



Control	Current State	Target State
Policies & Procedures	Review and update all security policies and procedures.	Review and update all security policies and procedures.
Awareness & Training	Conduct security awareness training for all employees.	Conduct security awareness training for all employees.
Firewalls	Configure firewalls to allow only necessary traffic.	Configure firewalls to allow only necessary traffic.
Intrusion Prevention	Implement intrusion prevention systems.	Implement intrusion prevention systems.
Web Security	Implement web security measures.	Implement web security measures.
Email Security	Implement email security measures.	Implement email security measures.
End User Security	Implement end user security measures.	Implement end user security measures.
Data Loss Prevention	Implement data loss prevention measures.	Implement data loss prevention measures.
Integrity Monitoring	Implement integrity monitoring measures.	Implement integrity monitoring measures.
Data Encryption	Implement data encryption measures.	Implement data encryption measures.

Information Security Program Implementation

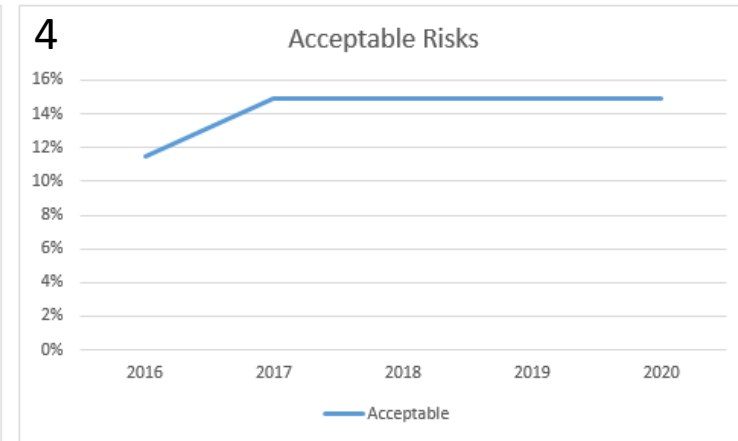
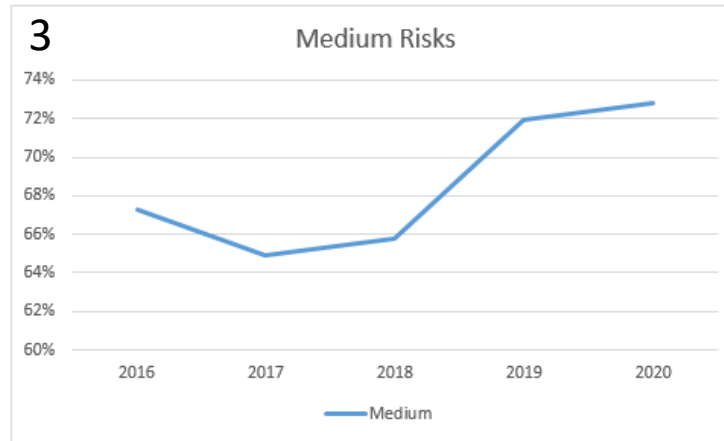
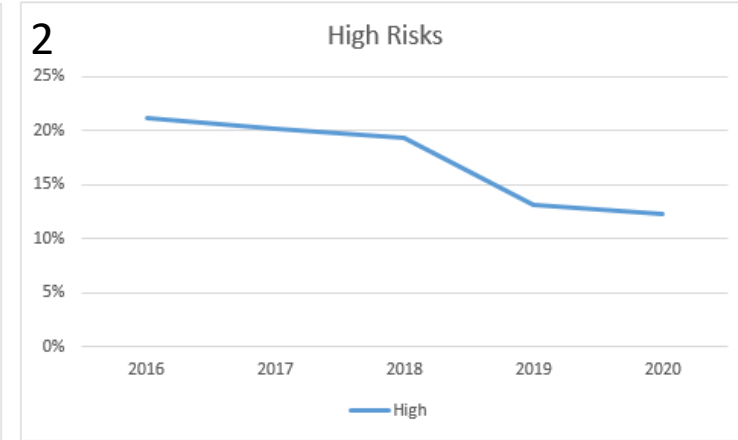
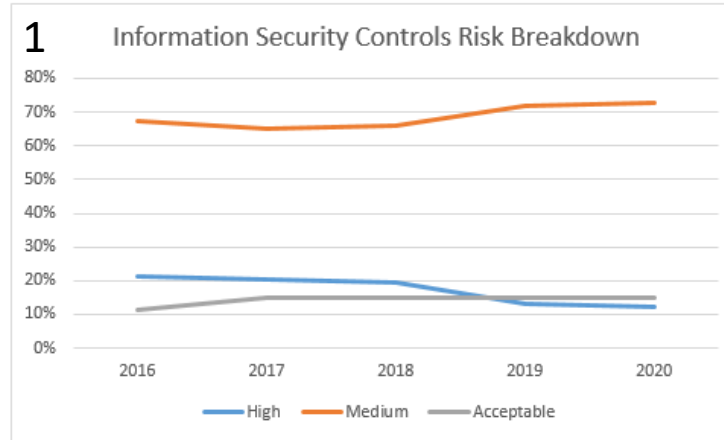
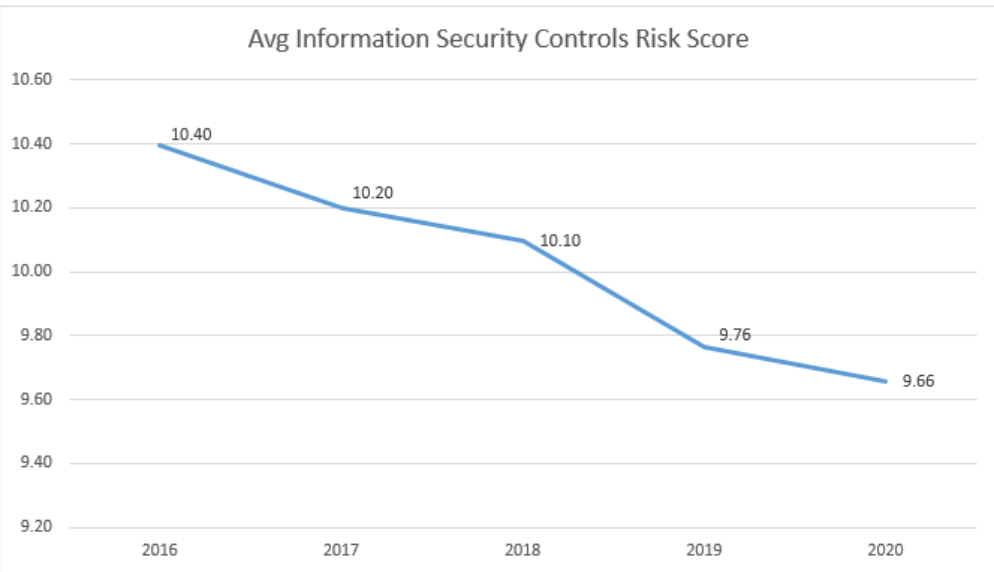


All Users Remote



Today

Information Security Program Risks Assessments



Information Security 3 Key Upcoming Items

Data Loss Prevention – 5/18

- Identifies protected data leaving the LUC environment via email or SharePoint
- Enables tagging of files as public, sensitive or protected
- Learning/training mode since November
- **Scope:** Everyone who uses a Loyola computer or downloads the DLP software

12 Character Password Length – 7/1

- Changing from 8 characters to 12
- Passwords will no longer expire
- **Scope:** Each month 1/6 of the Loyola community's passwords will expire and need to reset, after 12/31 everyone will have 12 character passwords

LSA Firewall & Anti-Virus Checking (aka Host Checking) – 7/1

- Checks to make sure computers connecting to LUC are running a firewall and some form of anti-virus software
- Must have both running to connect
- **Scope:** Anyone who uses LSA, approx. 800* faculty, staff & students

* Number decreasing as student workers are expired (now ~550); likely issues can be pre-identified

Agenda

Enterprise Texting

- J. Sibenaller, S. Malisch

Major Initiative Next Steps (J. Sibenaller, S. Malisch)

- PeopleGrove Mentoring
- CRM Platform
- Data Integrity/Cleanup
- Information Security

ITESC Governance Review

- S. Malisch

Planning for Future Investments

- S. Malisch

ITESC Structure

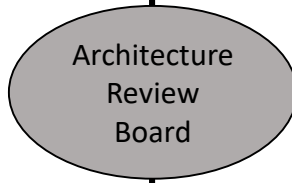
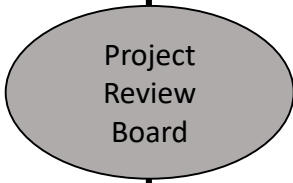
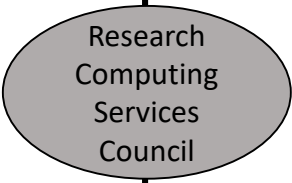
*External Request



Chair: S. Malisch, VP & CIO
Charter
The ITESC leads a set of processes for IT Governance and investment prioritization for Loyola University Chicago



Recommended Technology & Initiatives



Chair: Robyn Mallett
Charter
The Academic Technology Sub-Committee is charged with advising on technology directions, strategies, policies, plans and priorities important to Loyola's goals in teaching, learning, research and other academic objectives.

Co-Chair: Co-Chair:
Charter
The Research Computing Services Council...

Co-Chair: David Slavsky Co-Chair: Tony Vavarutsos
Charter
This cross-functional committee will enhance the value, quality, security, and understanding of institutional data through coordinated efforts of campus stakeholders. The group will establish a framework for appropriate access to and use of institutional data.

Chair: J. Sibenaller
Charter
The Project Review Board is charged with the responsibility of reviewing and prioritizing all work requests that are presented to ITS for application review, installation, development, enhancement or customization.

Chair: J. Sibenaller
Charter
The Architecture Review Board will build the technology roadmap that enables Loyola University Chicago to fulfill its mission and vision effectively while adapting to a changing higher education environment.

Chair: J. Pardonek
Charter
The Information Security Advisory Council will provide guidance and oversight of the Information Security program with an emphasis on risk assessment, risk prioritization, strategy and policy issues.



Information Technology Executive Steering Committee

Chair – Susan Malisch

Area	Member
Administrative Services	Tom Kelly
Advancement	Karen Paciero
Enrollment Management and Marketing	Paul Roberts
Facilities	Kana Henning
Finance	Teresa Krafcisin Wayne Magdziarz
Human Resources	Winifred Williams Danielle Hanson
Information Technology Services	Jim Sibenaller
Office of Institutional Effectiveness	David Slavsky
Provost Office	Norberto Grzywacz Sheila Mc Mullan
School of Nursing	Lorna Finnegan
Student Development	Jane Neufeld
University Marketing and Communications	Jeremy Langford

Academic Technology Committee

Chair – Robyn K. Mallett

School/Area	Member	Alternate
Arrupe College	Megan Kelly	Rob Gutierrez
Bioethics	Bob Johnson	Kayhan Parsi
CAS – Science	Holly Dimtropoulous	Robert McNees
CAS – Social Science	Maribeth Rezey	Yael Granot
CAS – Humanities	David Dennis	Sarita Heer
Council of Deans	Peter Jones	Jeanne Widen
Faculty Center for Ignatian Pedagogy	Jessica Mansbach	Bridget Calacchio Wesley
Grad School & ORS	Emily Forestieri	Heather Sevener
ITS – Academic	Tim Walker	Dan Vonder Heide
ITS – Infrastructure	Dan Vonder Heide	Tim Walker
Institute of Environmental Sustainability	Brian Ohsowski	Greg Palmer

School/Area	Member	Alternate
Institute of Pastoral Studies	Peter Jones	Heidi Russel
Marcella School of Nursing	Stacey Zurek	Holly O'Connor
Office of Institutional Effectiveness	Andrius Aukstuolis	Ale Povedano
Office of Online Learning	John Gurnak	Kristlyn Dalton
Quinlan School of Business	Fred Kaefer	Nenad Jukic
SoC	Lee Hood	Jamason Chen
SCPS	Kelly Barry	Jeanne Widen
SoE	Darren Pierre	Eilene Edejer
Law School	Barbara Youngberg	Mike Lonero
SOWK	Jonathan Singer	Maria Wolfe
SSOM	Amy Hoyt	Tim Walker
University Libraries	Hong Ma	Margaret Heller

Proposed New ITESC Sub-Committee

Draft

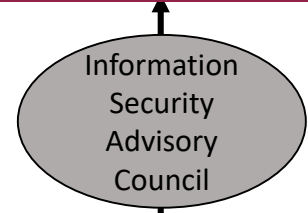
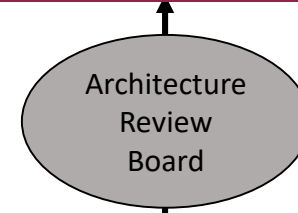
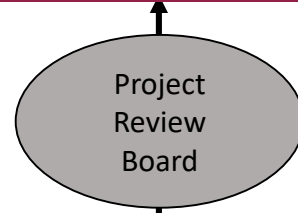
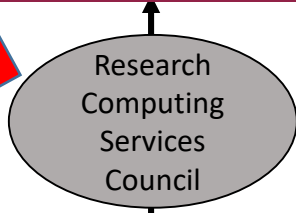
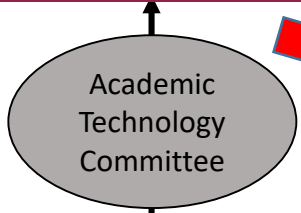
*External Request



Chair: S. Malisch, VP & CIO
Charter
The ITESC leads a set of processes for IT Governance and investment prioritization for Loyola University Chicago



Recommended Technology & Initiatives



Chair: Robyn Mallett
Charter
The Academic Technology Sub-Committee is charged with advising on technology directions, strategies, policies, plans and priorities important to Loyola's goals in teaching, learning, research and other academic objectives.

Co-Chair: Co-Chair:
Charter
The Research Computing Services Council...

Co-Chair: David Slavsky Co-Chair: Tony Vavarutsos
Charter
This cross-functional committee will enhance the value, quality, security, and understanding of institutional data through coordinated efforts of campus stakeholders. The group will establish a framework for appropriate access to and use of institutional data.

Chair: J. Sibenaller
Charter
The Project Review Board is charged with the responsibility of reviewing and prioritizing all work requests that are presented to ITS for application review, installation, development, enhancement or customization.

Chair: J. Sibenaller
Charter
The Architecture Review Board will build the technology roadmap that enables Loyola University Chicago to fulfill its mission and vision effectively while adapting to a changing higher education environment.

Chair: J. Pardonek
Charter
The Information Security Advisory Council will provide guidance and oversight of the Information Security program with an emphasis on risk assessment, risk prioritization, strategy and policy issues.

Business Intelligence Steering Committee

Co-Chairs – David Slavsky and Tony Vavarutsos

School/Area	Member
Academic Advising and Services*	Patrick Green (Interim)
Advancement	Michael Halverson
College of Arts & Sciences, Chair Biology*	Jim Cheverud
Enrollment Management	Tim Heuer
Finance	Becky Gomez, Ben Smigielski
Health Sciences Campus	Ron Price
Human Resources	Danielle Hanson
Information Technology Services	Jim Sibenaller
Office of Institutional Effectiveness	Ping Tsui
Quinlan School of Business*	Kevin Stevens
Registration and Records	Rita Vazquez

*Rotating Positions - will be reviewed periodically and will be staffed based on relevant knowledge of data, insight, or expertise that may be helpful to advance current priorities.

Project Review Board

Chair – Jim Sibenaller

Area	Member	Alternate
Academic Advising Services	Lester Monzano	Betsi Burns
Advancement	Michael Halverson	Matt Johnson
Enrollment Management	Tim Heuer	
Facilities	Peter Schlecht	Hamlet Gonzalez
Financial Systems	Rebecca Gomez	Tracy Snowberger
Human Resources	Danielle Hanson	
ITS	Jeffrey Apa Dawn Fitzgerald Dan Vonder Heide	n/a
Marketing & Communications	John Drevs	
Provost Office	Badia Ahad	Michelle Pencylla
Registration & Records	Rita Vazquez	
Student Development	Shannon Howes	
Student Financials	John Campbell	
TBD	<i>Project Sponsors as needed</i>	

Architecture Review Board

Chair – Jim Sibenaller

Area	Member
ITS - Chief Information Officer	Susan Malisch
ITS - Academic & Operational Support	Dan Vonder Heide
ITS – Integrations & Applications	Dawn Fitzgerald
ITS – Data, Security & Architecture	Jim Sibenaller
ITS – Informatics & Clinical Research	Ron Price
ITS – Infrastructure	Jeff Apa
ITS – Enterprise Architect	Rejoice Jebamalaidass

Information Security Advisory Council

Chair – Jim Pardonek

Department/Unit	Member	Alternate
Provost Office	TBD	TBD
Advancement	Michael Halverson	TBD
Computer Science	Eric Chan-Tin	TBD
Finance	Rebecca Gomez	TBD
Health Sciences Campus	Ron Price	TBD
Human Resources	Danielle Hansen	Jenny Shin
ITS – Enterprise Architecture	Rejoice Jebamalaidass	TBD
ITS – Infrastructure	Dave Wieczorek	TBD
Libraries	Hong Ma	Gino Angelini
Registration and Records	Rita Vazquez	TBD
Risk Management	Karen Cornelius	Sue Bodin
Student Development	TBD	TBD
Treasury	Cory O’Brien	TBD
Ex-Officio	Jim Sibenaller	None

Agenda

Enterprise Texting

- J. Sibenaller, S. Malisch

Major Initiative Next Steps (J. Sibenaller, S. Malisch)

- PeopleGrove Mentoring
- CRM Platform
- Data Integrity/Cleanup
- Information Security

ITESC Governance Review

- S. Malisch

Planning for Future Investments

- S. Malisch

Planning for Future Investments

Planned Major Initiatives	FY22 (Placeholder)	FY23 (Placeholder)	FY24 (Placeholder)	FY25 (Placeholder)
Conference Services RFP	TBD			
School/Unit CRM Platform Growth		\$ 100,000		
Community Engagement Platform	\$ 20,000			
Electronic Research Administration System		\$ 1,500,000	\$ 1,500,000	
Student Experience Technology Strategy		\$ 500,000	\$ 500,000	
SSOM Admissions Replacement	\$ 500,000	\$ 500,000		
Advancement RFP	\$ 1,000,000	\$ 1,500,000	\$ 1,500,000	
Finance/HR ERP Replacement		\$ 2,000,000	\$ 2,000,000	\$ 1,000,000
Student System Move to Cloud			\$ 1,000,000	\$ 1,000,000
TOTAL	\$ 1,520,000	\$ 6,100,000	\$ 6,500,000	\$ 2,000,000

Unsubstantiated placeholder estimates taken from "Looking Ahead" section in 2021-03-18 SFPT ITS FY22 Summary Final.doc

Additional planning placeholders are TBD related to Loyola Digital Experience and University Strategic Plan priorities with potential budget impact for:

- Portal Concept
- Identity and Access Management

2021 ITESC Schedule

February 25, 2021 - Thursday, 10:00 AM-12:00 PM

- Institutional and Technology Change Management
- Student Experience & External Partner Technology Planning
- Data Integrity

April 22, 2021 - Thursday, 10:00 AM-12:00 PM

- TBD

June 17, 2021 - Thursday, 10:00 AM-12:00 PM

- Project Portfolio Prioritization

August 12, 2021 - Thursday, 10:00 AM-12:00 PM

- Start of School Update
- TBD

October 21, 2021 - Thursday, 10:00 AM-12:00 PM

- TBD

December 14, 2021 - Tuesday, 10:00 AM-12:00 PM

- Project Portfolio Prioritization